The Court held a Final Approval Hearing on February 24, 2023 on the Motion for Final Approval of the Parties' July 29, 2022 Class Action Settlement Agreement and Release (the "Settlement") [Doc. # 533], as well as Class Counsel's motion for an award of attorneys' fees and expenses and for Plaintiff Jenny Brown's service award ("MAF") [Doc. # 528]. Notice of the Final Approval Hearing was duly given in accordance with this Court's Preliminary Approval Order. [Doc. # 527]. Upon consideration of all papers filed and proceedings had herein, and for the reasons stated on the record at the hearing,

IT IS HEREBY ORDERED, ADJUDGED, AND DECREED as follows:

- 1. The Settlement Agreement dated July 29, 2022, including its exhibits (the "Settlement Agreement") [Doc. # 516-2], and the definitions of words and terms contained therein, are incorporated by reference in this Order. The terms of this Court's Preliminary Approval Order are also incorporated by reference in this Order.
- 2. This Court has subject matter jurisdiction over this matter pursuant to 28 U.S.C. § 1331 and 47 U.S.C. § 227 and has personal jurisdiction over the Parties and the Settlement Class Members, including all members of the following Settlement Class:

All persons residing within the United States who, within four years prior to and after the filing of this action, received a non-emergency telephone call(s) from DIRECTV and/or iQor, Inc., Credit Management, LP, AFNI, Inc, or Enhanced Recovery Company, Inc. regarding a debt allegedly owed to DIRECTV, to a cellular telephone through the use of an artificial or prerecorded voice, and who has not been a DIRECTV customer at any time since October 1, 2004. The Settlement Class encompasses only persons associated with the telephone numbers and calls during the Settlement Class Period in Plaintiff's summary judgment motions. *See* Dkts. 375-1 (CMI), 375-2 (iQor), 415-6 (AFNI), and 415-7 (ERC). Excluded from the

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- Settlement Class are: (a) those persons who previously opted out in response to the notice of class certification, identified in Dkt. 420-1, (b) any trial judge that may preside over this case, and (c) Defendant as well as any parent, subsidiary, affiliate or control person of Defendant.
- 3. The Court finds that the notice provisions set forth under the Class Action Fairness Act, 28 U.S.C. § 1715, were complied with in this Action.
- 4. The Court finds and concludes that Class Notice was disseminated to members of the Settlement Class in accordance with the terms set forth in the Settlement Agreement and that Class Notice and its dissemination complied with this Court's Preliminary Approval Order. The Court finds that such Notice Plan, including the approved forms of notice: (a) constituted the best notice practicable under the circumstances; (b) included direct individual notice to all Settlement Class Members who could be identified through reasonable effort; (c) constituted notice that was reasonably calculated, under the circumstances, to apprise Settlement Class Members of the nature of the Action; the definition of the Settlement Class certified; the class claims and issues; the opportunity to enter an appearance through an attorney if the member so desires; the opportunity, the time, and the manner for requesting exclusion from the Settlement Class; and the binding effect of a class judgment; (d) constituted due, adequate and sufficient notice to all persons entitled to notice; and (e) met all applicable requirements of Federal Rule of Civil Procedure 23, due process under the U.S. Constitution, and any other applicable law.
- 5. The Court hereby finds that all persons who fall within the definition of the Settlement Class have been adequately provided with an opportunity to exclude themselves from the Settlement Class by submitting a request for exclusion in conformance with the terms of the Settlement and this Court's Preliminary Approval Order. All persons who submitted timely and valid requests for exclusion from the Settlement Class shall not be deemed Settlement Class Members and are

not bound by this Final Approval Order. Those persons are:

• Randy Reed;

- Barry Bates; and
- Donegal Mutual Insurance Co.¹

All other persons who fall within the definition of the Settlement Class are Settlement Class Members and part of the Settlement Class and shall be bound by this Final Approval Order and the Settlement.

- 6. The Court reaffirms that this Action is properly maintained as a class action, for settlement purposes only, and finds that the requirements of Federal Rules of Civil Procedure 23(a) and 23(b)(3) are met.
- 7. The Court reaffirms its appointment of Plaintiff Jenny Brown as Class Representative to represent the Settlement Class and reaffirms its appointment of Class Counsel to represent the Settlement Class.
- 8. For the reasons stated on the record, the Court finds that the Settlement warrants final approval pursuant to Rule 23(e)(2) because the Court finds the Settlement to be fair, reasonable, and adequate and in the best interest of the Settlement Class, after weighing the relevant considerations.
- 9. The Motion for Final Approval is hereby **GRANTED**, and the Settlement and its terms are hereby found to be and are **APPROVED** as fair, reasonable, and adequate, and in the best interest of the Settlement Class. The Parties and Claims Administrator are directed to consummate and implement the Settlement in accordance with its terms.
- 10. The MAF is hereby **GRANTED**. The Court awards Class Counsel attorneys' fees in the amount of \$5,610,000, grants Class Counsel's request for reimbursement of \$869,303.55 in litigation expenses, grants Plaintiff Jenny Brown

¹ Also excluded from the Settlement Class are the individuals who timely opted out of the Class before settlement. *See* January 12, 2022 Devery Decl., Ex. A [Doc. # 420-1].

a service award of \$10,000, and approves the Claims Administrator's expenses in the amount of \$612,076.68. The Court finds that these amounts are reasonable.

- 11. This Court hereby dismisses this Action, except as to Plaintiff Carmen Montijo's individual claim, for which a separate dismissal shall be filed. The instant dismissal is with prejudice and without leave to amend and without costs to any Party, other than as specified in the Settlement and in this Final Approval Order.
- 12. In consideration of the benefits provided under the Settlement, Plaintiff Jenny Brown and each Settlement Class Member who has not requested exclusion shall, by operation of this Final Approval Order, have forever released all Released Claims against all Released Parties in accordance with Sections 2.25 and 14 of the Settlement, the terms of which sections are incorporated herein by reference. The terms of the Settlement, which are incorporated by reference into this Final Approval Order, shall have res judicata and other preclusive effects as to the Released Claims as against the Released Parties. The Released Parties may file the Settlement and/or this Final Approval Order in any other litigation to support a defense or counterclaim based on principles of res judicata, collateral estoppel, release, good-faith settlement, judgment bar or reduction, or any similar defense or counterclaim.
- 13. Plaintiff Jenny Brown and each Settlement Class Member, as well as their respective assigns, heirs, executors, administrators, successors, and agents, hereby release, resolve, relinquish, and discharge each and all of the Released Parties from each of the Released Claims. Brown and the Settlement Class Members further agree that they will not institute any action or cause of action (in law, in equity or administratively), suits, debts, liens, or claims, known or unknown, fixed or contingent, which they may have or claim to have, in state or federal court, in arbitration, or with any state, federal or local government agency or with any administrative or advisory body, arising from the Released Claims. This

- Agreement, this Order, and this Court's authority to effectuate the Settlement Agreement, and is ordered in aid of this Court's jurisdiction and to protect its judgments. Notwithstanding the foregoing, nothing in this Final Approval Order and judgment shall preclude an action to enforce the terms of the Settlement.
- 14. This Final Approval Order is the final, appealable judgment in the Action as to all Released Claims.
- 15. Without affecting the finality of this Final Approval Order in any way, this Court retains jurisdiction over (a) implementation of the Settlement and the terms of the Settlement; (b) Class Counsel's motion for attorneys' fees, expenses, and service awards; (c) distribution of the Settlement Fund, Class Counsel attorneys' fees and expenses, and Plaintiff's service award; and (d) all other proceedings related to the implementation, interpretation, validity, administration, consummation, and enforcement of the terms of the Settlement. The time to appeal from this Final Order and Judgment shall commence upon its entry.
- 16. In the event that the Effective Date does not occur, this Final Approval Order shall be rendered null and void and shall be vacated, *nunc pro tunc*, except insofar as expressly provided to the contrary in the Settlement, and without prejudice to the status quo ante rights of Plaintiff, Settlement Class Members, and DIRECTV.
- 17. The Settlement Agreement (including, without limitation, its exhibits), and any and all negotiations, documents, and discussions associated with it, shall not be deemed or construed to be an admission or evidence of any violation of any statute, law, rule, regulation or principle of common law or equity, of any liability or wrongdoing, by DIRECTV, or of the truth of any of the claims asserted by Plaintiff in the Action. Further, the Settlement Agreement and any and all negotiations, documents, and discussions associated with it, will not be deemed or construed to be an admission by DIRECTV that the Action is properly brought on a

class or representative basis, or that classes may be certified for any purpose. To this end, the settlement of the Action, the negotiation and execution of the Settlement Agreement, and all acts performed or documents executed pursuant to or related to the Settlement Agreement: (i) are not and will not be deemed to be, and may not be used as, an admission or evidence of any wrongdoing or liability on the part of DIRECTV or of the truth of any of the allegations in the Action; (ii) are not and will not be deemed to be, and may not be used as an admission or evidence of any fault or omission on the part of DIRECTV in any civil, criminal, or administrative proceeding in any court, arbitration forum, administrative agency, or other tribunal; and (iii) are not and will not be deemed to be and may not be used as an admission of the appropriateness of these or similar claims for class certification. Further, evidence relating to the Settlement Agreement shall not be discoverable or used, directly or indirectly, in any way, whether in the Action or in any other action or proceeding, except for purposes of enforcing the terms and conditions of the Settlement Agreement, the Preliminary Approval Order, and/or this Order.

18. In the event that any provision of the Settlement or this Order is asserted by DIRECTV as a defense in whole or in part (including, without limitation, as a basis for a stay) in any other suit, action, or proceeding brought by a Settlement Class Member or any person actually or purportedly acting on behalf of any Settlement Class Member(s), DIRECTV may seek an immediate stay of that suit, action or other proceeding, which the Settlement Class Member shall not oppose, until this Court or the court or tribunal in which the claim is pending has determined any issues related to such defense or assertion. Solely for purposes of such suit, action, or other proceeding, to the fullest extent they may effectively do so under applicable law, the Parties irrevocably waive and agree not to assert, by way of motion, as a defense or otherwise, any claim or objection that they are not subject to the jurisdiction of this Court, or that this Court is, in any way, an improper venue or an inconvenient forum. These provisions are necessary to

protect the Settlement Agreement, this Order and this Court's authority to effectuate the Settlement, and are ordered in aid of this Court's jurisdiction and to protect its judgment. Finding that there is no just reason for delay, the Clerk of the Court is 19. directed to enter this Order on the docket and it shall serve as final judgment pursuant to Rule 54(b) forthwith. IT IS SO ORDERED. DATED: March 3, 2023 UNITED STATES DISTRICT JUDGE